



**2021**  
Nashville Public Library and  
Nashville Public Library Foundation  
**ANNUAL REPORT**





2021

## NASHVILLE PUBLIC LIBRARY

is the heart of our city, and you are the heart of our Library. More than just a place for books, though we have plenty of those, we are a connection point to help our community learn, grow, and thrive.

## If there's one lesson I've taken from the past year, it's that challenging circumstances can be a catalyst for positive change.

Long before the onset of COVID-19, the staff at Nashville Public Library (NPL) worked tirelessly to provide the modern, inclusive library that our city deserves. From tools for digital inclusion to resources for young and adult learners to develop literacy, language, STEAM, and other skills, our library constantly evolved to meet the needs of the modern day.

With the pandemic, we, like so many others across the world, had to try new things in order to continue moving forward. And we were pleasantly surprised at just how good things turned out.

While we had already determined that we needed to provide our popular programs virtually, the pandemic accelerated that plan. Not long after suspending walk-in services in March 2020, we had transitioned many of our programs online culminating in what we now call NPL Universe. This ensured that longtime fans wouldn't miss our events, while others who were never able to attend in person had the opportunity to do so now. Over the course of this year, **nearly 200,000 people tuned in to nearly 5,000 of our virtual offerings.**

Then, inspired by what restaurants and other businesses were doing, we implemented our curbside service in June 2020. It's been immensely popular with **more than 200,000 customers checking out more than 770,000 items this year.** Even as we restore walk-in services, we'll continue offering curbside pick-



up so that people can access our materials safely and without ever having to get out of their car.

While COVID-19 may have provided the “bump” we needed to get these things off the ground, none of them would have been possible without the fiscal and moral support of our city. **Thankfully, Nashville is a city that loves its library dearly, and it shows.**

In July, Mayor John Cooper and the Metro Council implemented the city's budget for the 2021–2022 fiscal year with overwhelmingly strong support for NPL. These allocations allow us to bring in additional staff, enhance existing programs and services, offer Friday hours at multiple NPL locations, and equip us to continue our curbside service. To Mayor Cooper and the Metro Council, I'd like to extend my heartfelt thanks for their continued support of our library.

**A major thanks is reserved for you — the private donors who give through the Nashville Public Library Foundation to support us.** Motivated by nothing more than generosity and a desire to see your fellow humans excel, your donations have allowed us to continue delivering high quality services at a time when Nashville needs them most. Your contributions allow us to make a meaningful impact on our city and their significance cannot be overstated. Words do not express the depth of gratitude I have for what you do for NPL and for Nashville.

Through hard work, ingenuity, and both public and private support, we've been able to achieve things this year we weren't sure were possible and deliver services to our customers in completely new ways. Even as we continue to do so, we're already looking to the future to ensure that we don't just “return to normal” — we want to be even better than before.

And with your continued support, I know we will.

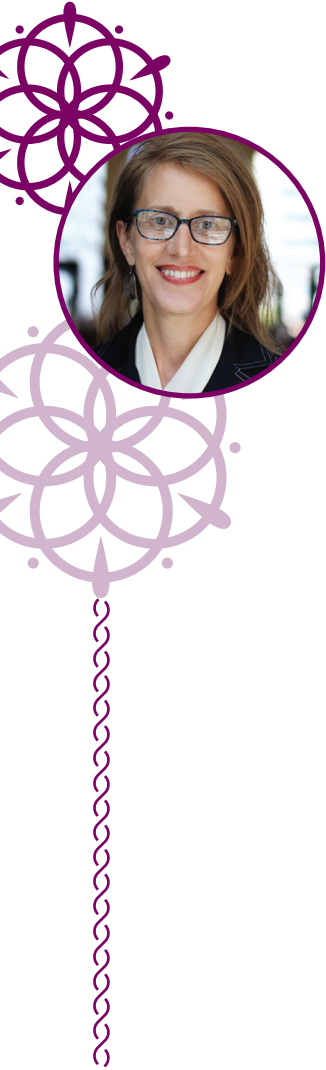
Sincerely

A handwritten signature in black ink, appearing to read "K. Oliver". The signature is fluid and cursive, written over a light blue background.

Kent Oliver

Director, Nashville Public Library

# From the President



**It's been a tremendous year** for all of us. Our world changed dramatically and continues to change. One thing that has not changed is your dedication to the Nashville Public Library Foundation. You stayed with us. You trusted us. And with your continued support and generous gifts, you allowed us to give more than \$60 million to the Library since our founding.

These funds allowed the Library to pivot quickly and respond in real time to our community's needs. This looked like,

- **Adapting critical programming to the take place virtually** ensuring the patron's safety while continuing the Library's great work.
- **Developing curbside service** to ensure that patrons could pick up materials safely.
- **Expanding our e-materials** to give patrons everywhere access to materials.

The past year also called upon us as a Foundation to think creatively about our work. This looked like moving our Gala and Picnic with the Library to virtual formats. Our virtual Gala celebrated the life-changing work of the Library and the individuals who make that work happen. Picnic with the Library, which raised the most funds ever this past year, celebrated our award winning Wishing Chair Productions while highlighting the critical work our Library does to support our youngest patrons. We also made changes to the way we communicate with our donors and supporters to ensure that even if we could not be

together, you were still aware of all of the happenings in the Library. We are excited not to see last year as a blip but to instead incorporate our lessons learned into a new way of operating.

All this to say though, we've missed seeing you. We are so excited that as of the end of October 2021, all 21 of our branches are physically open to the public again. We are looking forward to those face-to-face interactions and for your continued support of our city's greatest treasure: Nashville Public Library.

Gratefully,

Shawn Bakker  
President, Nashville Public Library Foundation



Nashville Public Library

2021



BY THE NUMBERS

44  
LANGUAGES  
REPRESENTED  
in the collection

4,185,774  
ITEMS  
BORROWED

18,922 NEW  
LIBRARY CARDS

Total Library Visits 159,700

54,463 NEW ITEMS  
ADDED TO THE COLLECTION

190,718  
Curbside Pickups

128  
VOLUNTEERS

4,376  
Service Hours

12.3 MILLION  
Minutes Read During  
Summer Reading Challenge

4  
CELEBRATED AUTHORS for  
SALON@615 Programs

293,879  
YouTube NPL Account VIEWS

ATTENDANCE  
199,262 (VIRTUAL)  
1,864 (IN-PERSON)

2,287,334  
DIGITAL DOWNLOADS  
(books, music, and magazines)

370 PUPPET TRUCK Performances  
18,537 People Served  
187 Locations Served

189 WISHING CHAIR PROGRAMS

32 Episodes  
SUMMER STUDIO PLAYLIST  
2,801 Views

396 Programs  
BRINGING BOOKS TO LIFE  
7,580 Participants

Our Library helps Nashville grow together.

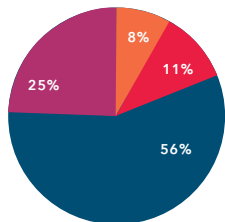
# Financials

As a department of Metro Nashville, Nashville Public Library receives the majority of its funding directly from the city. The Nashville Public Library Foundation was created in 1997 to enhance the library's programs, facilities and collections beyond the city's budget. We are pleased to share our joint fiscal story and showcase how a thriving partnership between local government funding and private philanthropy makes a difference for library patrons and the city of Nashville.

## NASHVILLE PUBLIC LIBRARY FINANCIALS

### CAPITAL BUDGET

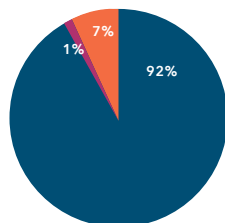
The capital budget funds the library's physical footprint and uses bond proceeds to support construction, renovation and large library maintenance equipment.



LIBRARY MAINTENANCE AND UPGRADES	338,400
NEW DONELSON LIBRARY SITE / PLANNING	1,022,100
RICHLAND PARK PLANNING	455,000
MATERIALS AND EQUIPMENT PURCHASES	2,346,035
<b>TOTAL FY21 CAPITAL BUDGET</b>	<b>\$4,161,535</b>

### OPERATING BUDGET

The operating budget is the annual amount approved by Metro Council to operate the Nashville Public Library System. This includes General Fund Appropriations (personnel, utilities, repairs and other costs associated with operating NPL facilities) as well as support from the Nashville Public Library Foundation and State and Federal Grants.

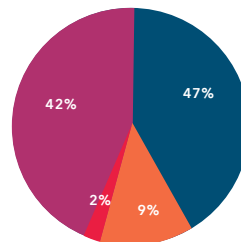


OPERATING BUDGET	31,765,300
ADDITIONAL FUNDING	
STATE AND FEDERAL GRANTS	261,056
NASHVILLE PUBLIC LIBRARY FOUNDATION	
DIRECT FUNDING TO NPL	492,671 *
<b>TOTAL FY21 NON-CAPITAL BUDGET</b>	<b>\$32,519,027</b>

\*The Nashville Public Library Foundation provided an additional \$1,941,747 on behalf of NPL and in total contributed \$2.4 million towards library programs, collections and facilities.

## NPLF FINANCIALS

The Nashville Public Library Foundation is supported by generous community members dedicated to building a brighter future by empowering one of our city's greatest resources - Nashville Public Library.



JULY 1 2020  
THROUGH  
JUNE 30 2021

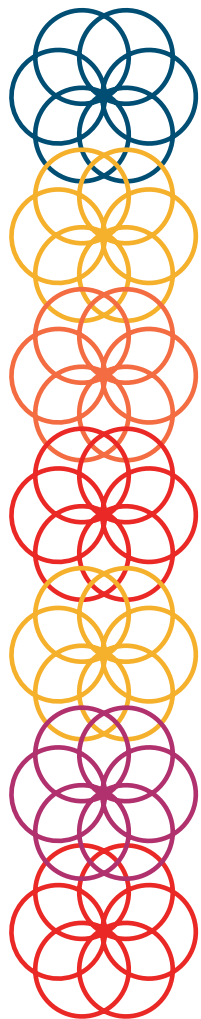
### REVENUE

CONTRIBUTIONS AND SUPPORT	2,823,638
SPECIAL EVENTS net of expenses	630,915
EARNED INCOME	122,072
INVESTMENT EARNINGS net of expenses	3,166,363
<b>TOTAL REVENUE</b>	<b>\$6,742,988</b>

### EXPENSES

CHILDREN	288,218
TEENS	383,886
LIFELONG LEARNING	562,699
COMMUNITY ENGAGEMENT	114,752
GENERAL PROGRAMMING	153,566
COLLECTIONS	907,280
LIBRARY OPERATIONS	24,017
NPLF OPERATIONS	1,015,019
<b>TOTAL EXPENSES</b>	<b>\$3,449,437</b>
<b>SURPLUS</b>	<b>3,293,551</b>

# Donors



Generosity is at the heart of what we do. Nashville Public Library and the Nashville Public Library Foundation thank our donors for their support.

## GIFTS OF \$100,000+

Comcast	Sandra Schatten Foundation
Dollar General Literacy Foundation	The James Stephen Turner Family Foundation
Nashville Adult Literacy Council	

## GIFTS OF \$25,000 to \$99,999

AllianceBernstein	Library Services
Amazon, Inc.	Ellen Martin
Anonymous	The Memorial Foundation
Community Partnership Fund	Juli and Ralph Mosley*
CoreCivic	The Nissan Foundation
Dan and Margaret Maddox Charitable Fund	Jennifer and Eric Paisley, Rechter Family Fund*+
Dollar General	Pinnacle Financial Partners, Inc.
Carol and Robert Frist, Carol K. and Robert A. Frist M.D. Fund*+	PNC Bank
HCA Foundation	Truist Foundation
Ingram Content Group	Laura Anne Turner*
Martha R. Ingram, Martha Rivers Ingram Advised Fund*+	UBS
Stephanie and John Ingram, John R. Ingram Advised Fund+	Vanderbilt University
Institute of Museum and	West End Home Foundation

^ Deceased  
 \* Denotes membership in the Carnegie Society  
 + Through the Community Foundation of Middle Tennessee

## GIFTS OF \$10,000 to \$24,999

Bank of America Merrill Lynch	Anne and Robert Doolittle*	Marian and Craig Ott, The Philip Family Advised Fund*+
Barge Design Solutions	Annette Eskind*	Susannah and Zulu Scott-Barnes*
Big Events, Inc.	First Horizon	Shirley and Stuart Speyer, Shirley and Stuart Speyer Family Fund*+
The Blakney Foundation	FirstBank	T.W. Frierson Contractor, Inc
Ann and Frank Bumstead*	Kailey and JR Hand	Tennessee College Access and Success Network
Anita Cochran*	Joan and John Hindle*	Katy Varney and Dave Goetz, The Clearview Fund*+
Cassidy and Dierks Bentley, RISER Foundation*	Jackson National Life Insurance Co.	Waller Lansden Dortch and Davis
Colliers International/Nashville	Robin and Bill King*	The Willard R. and Frances J. Hendrix Foundation*
Sondra and Doug Cruickshanks*	Margaret Ann and Walter Robinson Foundation	Jerry and Ernie Williams*
Katie and Kevin Crumbo*	Marlene and Spencer Hays Foundation	
Caroline A. Davis*	Melkus Family Foundation*	
Anne Davis and Karl Dean, Anne Davis and Karl Dean Advised Fund*+	Network of the National Library of Medicine	
Deloitte		

## GIFTS OF \$5,000 to \$9,999

Alignment Nashville	Clancy Partners, LLC	Karyn McLaughlin Frist, Karyn McLaughlin Frist Fund*+
America's Promise Alliance	Community Foundation of Middle Tennessee	Google Fiber
Anonymous	Josephine and John Darwin*	Barbara and Greg Hagood
Aon Corporation	Dowdle Construction, LLC	Jane and Brevard Haynes*
AT&T	Ellen and Townes Duncan*	Lucy and Jeff Haynes*
Grace and Carl Awh*	Economic Club of Nashville	HCA   TriStar Health
Melinda and Jeff Balsler*	Donna and Jeffrey Eskind*	Leslie and Charles Higgins*
Margaret Behm and Harlan Dodson*	Jamie and Billy Eskind, William H. Eskind Advised Fund*+	Vicki and Rick Holton*
Cynthia and Scott Brooks*	Kate and Steven Ezell*	Joe C. Davis Foundation
Brown Brothers Harriman and Co.	FINRA Investor Education Foundation	Lillias and William Johnston*
Joanne G. Cato, Joanne G. and Thomas H. Cato Family Advised Fund*+	Elizabeth and David Fox*	Susan and Stephen Mathews
	Emily and Jan Freitag	Ann Meador and Jonathan Shayne*

## GIFTS OF \$5,000 to \$9,999 *(continued)*

Nelson Mullins Riley and Scarborough, LLP  
 Marietta Shipley and David McMillan\*  
 Brenda and Joe Steakley, The Steakley Family Fund\*+  
 Kimberly and Brad Paisley\*  
 Joanne and Joe Sowell\*  
 Tennessee Arts Commission  
 Prevention is Key Foundation



## GIFTS OF \$2,500 to 4,999

Kristy and Jon Ayers\*  
 Jean Ann and Barry Banker\*  
 Barbara and Jack Bovender  
 Sara and Richard Bovender  
 Andrea Conte and Philip Bredesen\*  
 Lou Ann and Gary Brown\*  
 Tricia and Ben Carswell\*  
 Caterpillar Financial Services Corporation  
 Scott Chambers\*  
 Corey Chatis\*  
 Karen Davis\*  
 Katherine and William DeLay\*  
 Delek Fund for Hope  
 Dryden Architecture + Design  
 Laurie and Steven Eskind\*  
 Kim and David Esquivel\*  
 Bernice and Joel Gordon\*  
 Gwen and Frank Gordon\*  
 Hastings Architecture, LLC  
 Julie and Scott Haynes\*  
 Debbie and Don Holmes\*  
 Cathy and Clay Jackson\*  
 Cathy and Jerry Johnson\*  
 Denice and Milton Johnson, R. Milton and Denice Johnson Family Advised Fund\*+  
 Caleb Jones  
 Ann and Owen Kelly\*  
 Paige and Matt Kisber\*  
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 LBMC Family of Companies  
 Gina and Dick Lodge\*  
 Kaaren and Ben May\*  
 Messer Construction Company  
 Lindsey and Tyson Moore\*  
 Nashville Predators Foundation  
 Anne and Tommy Nesbitt, Jr.\*  
 Donna and Gerald Nicely\*  
 Oakpoint Real Estate  
 Marguerite and Kevin Orndorff\*  
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 Elaina H. Scott\*  
 Harriet and Robert Sewell\*  
 Sherrard, Roe, Voigt and Harbison, LLP  
 Caroline and Gary Shockley\*  
 Jackie Shrago\*  
 Kay and Keith Simmons\*  
 Susan and W. Lucas Simons\*  
 Patti and Brian Smallwood\*  
 Jeanette and Overton Smith\*  
 Studio Bank  
 Rebecca and Michael Swan\*  
 Holly Sweetman\*  
 Ellen and Joseph Torrence\*  
 Judy and J. Stephen Turner\*  
 United Health Group  
 United Way of Metropolitan Nashville  
 Jessica and Dan Viner\*  
 Peggy and John Warner\*  
 Mandy and Stephen Young\*  
 Mary Zutter and Sam Santoro\*

## GIFTS OF \$1,500 to \$2,499

Ronette Adams-Taylor and Lawrence Taylor  
 Beth and Dave Alexander\*  
 Chandra and Harry Allen  
 Sallie W. and John Bailey  
 Shawn and Jeremy Bakker\*  
 Bank of America Foundation  
 Baulch Family Foundation  
 Allison and John Beasley\*  
 Claudia and Gordon Bonnyman\*  
 Martha and Stephen Braun\*  
 Wyeth and Edward Burgess\*  
 Ruth Cate and Chuck White\*  
 Marie Griffin and Robert Coffey\*  
 Amy and Jesse Colton, Colton Family Advised Fund\*+  
 Mary and Charlie Cook, Charles W. Cook, Jr. Advised Fund\*+  
 Ashley and Joe Cook\*  
 Jane F. Corcoran\*  
 Laura and Brad Currie\*  
 Ann and Tom Curtis\*  
 Ann and Kirby Davis\*  
 Carlisle Davis\*  
 Suann and Ralph Davis\*  
 Rebecca Diggs\*  
 Bonnie Dow\*  
 Ari and Chris Dowdy  
 Jane and Mike Dungan\*  
 Missy and John Eason\*  
 Lisa and Matthew Eckert\*  
 Emily and Jeffrey Ezell  
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 Deana and Fred Goad\*  
 Lynn and W.L. Gray, Jr.\*  
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 Humanities Tennessee  
 IBM International Foundation  
 Sarah and David Ingram\*  
 Cassie and Charles Kelley  
 Emily and Will Kendrick\*  
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 Little Art House  
 Amy and George Lynch\*  
 Mark Magnuson and Steve Westfield\*  
 Pat Matthews-Juarez\*  
 Robin Holab-Abelman and Stephen Abelman\*  
 Carol and Ad Hudler\*  
 Tari and Jim Hughes\*  
 Paula DeWitt Hughey\*  
 Betty and Conn McConnell, Betty and Conn McConnell Charitable Fund\*  
 Julia McCown\*  
 Katherine and James McElroy\*





## GIFTS OF \$1,500 to \$2,499 (continued)

Sandra McLeroy  
Pat Meadows\*  
Marlee Mitchell\*  
Trish and Chris Mixon\*  
Dianne and Kent Oliver\*  
Libby and Benjamin Page\*  
Elizabeth and Larry Papel\*  
Parnassus Books  
Roopa and Devang Pastakia\*  
Joelle and Brant Phillips\*  
Carol Len and Scott Portis,  
The Portis Family Fund\*+  
Sylvia Rapoport\*

Brenda and Colin Reed,  
Brenda and Colin Reed  
Advised Fund\*+  
Margaret and Brian Roark\*  
Anne and Charles^ E. Roos\*  
Nicola and Seamus Ross  
Maria Salas\*  
Anne Sanford\*  
Carolyn Schott  
Joyce and Walter Searcy\*  
Joan Shayne, The Blum Family  
Foundation\*  
Martha Smith  
Susan and Anderson Spickard\*

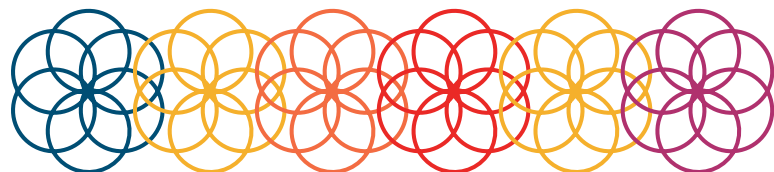
Beth and John Stein\*  
Hope Stringer\*  
Rhonda Taylor\*  
Cecelia and Patrick Theobald\*  
Emily and Rick Theobald  
Mary and Brett Thorstad\*  
Ellen and John Tighe\*  
Elizabeth C. Walls, Colton  
Family Advised Fund\*+  
Cathy and Richard Warren\*  
Judy and Brian Wilcox\*  
Betsy and Ridley Wills\*  
Pam Zimmerman\*

## GIFTS OF \$1,000 to \$1,499 (continued)

Thelma Kidd  
Sally Rose and Steve Lassiter  
Wanda and Jerry Lyle  
Maxine and Frank Majors  
Monica and Alec McDougall  
Heather Fairbank and  
Rusty Miller  
Meredith Oates  
Mary Bufwack and  
Robert K. Oermann  
Arnita and Tim Ozgener  
David Pruett

Emmie and Stephen Rick  
Connie and Nathan Ridley  
Laurie and James Seabury  
Rebecca and Ashish Shah  
Amy and Gregg Shepard  
Beverly and Irvin Small  
Amy R. Smith  
Elaine and Bob Smyth  
Douglas Stolman  
Carla and Greg Thurman  
Barbara Turner

UBS Private Wealth  
Management  
Ann Patchett and  
Karl Vandevender  
Mimi and Charles Vaughn  
Sarah and Stephen Ward  
Ryan Wautlet  
Caroline and Robert West  
Jonna and Douglas Whitman  
Irene and W. Ridley Wills  
Jennifer and David Wright



## GIFTS OF \$1,000 to \$1,499

1220 Exhibits  
Crystal and Henry  
Beecher Hicks  
Belmont University  
Cathy and Martin Brown  
Bette and Mark Christofersen  
Sandy and Don Cochran  
Marty and Jim Conrad  
Beth and Richard Courtney  
Sherry and Mark Deutschmann  
Laura J. Dugas

Mary and John Earthman  
Georgette and Shervin Eftekhari  
Tory and Will Fitzgibbon  
Elizabeth Fitzpatrick  
The Frist Foundation  
Jennifer and Billy Frist  
Julie and Thomas F. Frist III  
Brenda A. Gadd  
Amy and Vince Gill  
Laura and Jeff Goff

Guerrier Development  
Meg and Alexander Harris  
Stephanie and James Hastings  
HCA - Caring for the  
Community  
Melissa Hilmes  
Wendy Hinton and Tim Hinton  
Martha and Gavin Ivester  
Sally and Thomas Kanaday  
Corinne and Brock Kidd,  
Corinne and H.D. Brockwell  
Kidd Family Fund+

## NEXT CHAPTER SOCIETY

Rosemary Rapolla, Co-Chair  
Sara Wigal, Co-Chair  
Kelly Aratoon  
Jocelyn Gibbons  
Madison Haynes

Kara Johnson  
Ashleigh Karnell  
Sarah Lewis  
Adam Mansell  
Sydney Mathieu

Nikki Powell  
Caitlin Reed  
Sydney Shearer  
Molly Warren  
John Williams





We are grateful to have shared this year with you. For all the ways you support Nashville Public Library — we thank you.





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